



## **Medmil LLC quality policy**

**The strategic goal of our company in the field of quality is to achieve a competitive level of production and sales of our products, to gain a high reputation of our brands among end users and the credibility of the company with our customers, distributors, contract manufacturing customers.**

The main directions of work to achieve the strategic goals in the field of quality are:

- customer satisfaction with the quality of products manufactured by the company and its sales and delivery services, customer-oriented activities of all company divisions;
- gaining and retention of parity positions in the markets of all our product lines: medical, children's, household, and pet products;
- dynamically increasing sales by producing products and services competitive to the best analogues, by producing import-substituting products, products for export;
- organization of work to continuously improve the competence of personnel, ensuring their involvement in the QMS processes, revealing the potential of employees on the basis of an effective system of responsibility and motivation for quality work.

The management of Medmil LLC. assumes responsibility for the implementation of this policy, compliance of the company's QMS with the requirements of international and national standards of 9001 series, and undertakes to provide the necessary resources for the processes of maintaining and continuously improving the effectiveness of the company's QMS.

The key principles of Medmil LLC in the field of quality are:

1. Ensuring clear fulfillment of obligations assumed by the company to consumers, partners and other stakeholders, maximum satisfaction of their needs.
2. Application of a systematic approach to order management.
3. Building mutually beneficial and responsible relations with manufacturing companies-partners, suppliers of raw materials.
4. Continuous improvement and enhancement of the effectiveness and efficiency of the QMS based on the application of modern management methods.

This Policy is the basis for the development of quality objectives and priorities of Medmil LLC.

- To ensure implementation of the Policy, Medmil LLC:
- Is guided by this Policy in its activities;
- Provides the necessary resources to implement this Policy;
- Within the scope of its authority, promotes the dissemination of this Policy to all partners involved in joint projects in the field of creating products and services.

Director of Medmil LLC Konovalov D.V.